

Important - Support Services

Please be aware that, as part of public sector spending cuts, the support service funding Sandbourne previously received ended on 22 June 2015 for our Bournemouth properties and 31 May 2016 for our Ringwood properties.

As a result of this, Sandbourne no longer provides support services at our Bournemouth and Ringwood 60+ sites. This relates to those services previously provided by support officers/wardens/scheme managers/resident managers.

The only service we will provide is access to the building and to flats via a door entry system. There is also a 24-hour emergency call monitoring system from some communal areas (none at Ringwood). Residents must have their own response for any care/support arrangements in place.

We will only arrange to attend or deal with emergency maintenance issues that are the landlord's responsibility and which cannot wait to be reported until the next working day.

You should bear this in mind in case it affects the type of accommodation you are looking for and the amount of care or support you will need to continue to live independently.