



# Sandbourne Housing Association



## Rented housing for people aged 60 and over in Ringwood

Sandbourne Housing Association  
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# About Sandbourne Housing Association

We are a non-profit making registered provider (housing association) with charitable status. Our office is based in Poole and we provide general, leasehold and shared ownership housing, together with housing for older people, across Poole, Wimborne, Bournemouth and Ringwood.

Our rented housing, specifically designated for people aged 60 and over, is only available in Bournemouth and Ringwood. This leaflet will just cover our properties in Ringwood for those aged 60 and over.

## Rented housing properties (60+ years old)

This is the term used for what used to be called 'Sheltered Housing for the Elderly' and then 'HOPS (Housing for Older People with some Support facilities)'.

For our 60+ properties our aim is to provide good quality accommodation to people, aged 60 years or over, who need it, at a cost they can afford, who don't have the means to secure suitable accommodation themselves, and who have a local connection within the Parish of Ringwood's administrative area.

Our 42 flats and three bungalows for rent in Ringwood are designed for independent living and we do not have wardens/scheme managers/resident managers/support staff on site. Residents make their own arrangements for their own carers, domestic help, etc, although we do

have a housing team who are available to direct residents to the right sort of help and support, if they need it.

Sandbourne are one of the few housing associations that still hold a waiting list for its rented over 60s properties.

If you think you might be interested in applying to go on our waiting list, why not contact us for a housing application pack. You'll find the details on the back cover of this leaflet.

You can also look on our website for more information and to view a slide show of our properties:  
([www.sandbournehousingassociation.org.uk](http://www.sandbournehousingassociation.org.uk)).

The New Forest District Council's Homesearch Team also refer applicants to us.

## **What do we offer?**

All flats are set in landscaped communal gardens with non-allocated tenant parking and designated disabled parking.

Most blocks have a stair lift (in the communal entrances), a door entry system and emergency call facilities (new tenants can arrange their own emergency call service).

In addition, all residents have access to/use of communal laundry room facilities at each site.

Our bungalows are set amongst other, privately owned, bungalows in Ringwood.



# Where do Sandbourne have properties for those aged 60 and over in Ringwood?

We have three sites of flats in Ringwood.

These are:

<b>Christy Close:</b>		
88 Hightown Road Ringwood BH24 1NP	8 x one-bed flats	
<b>Guys Close:</b>		
Addison Square Ringwood BH24 1PQ	14 x one-bed flats and 4 x two-bed flats (2 ground/2 first floor)	
<b>Mary Mitchell Close:</b>		
Lynes Lane Ringwood BH24 1EH	16 x one-bed flats	

We also have three bungalows in Ringwood at:

<b>Addison Square:</b>		
Ringwood BH24 1NP	1 x three-bed bungalow with a garage	
<b>Hightown Gardens:</b>		
Ringwood BH24 3EG	2 x two-bed bungalows both with a garage in a separate block	

## What else is included?

All properties are initially let as starter tenancies before becoming assured tenancies at government regulated target ‘social’ rents, giving long-term security to tenants. Rents include a service charge to cover such items as the door entry system, window cleaning, garden maintenance and, in some cases, a garage (bungalows only). Plus, in some cases, heating, lighting, hot water and electricity are included in the service charge costs. All properties are let unfurnished and all tenants have access to all communal laundry equipment on all sites. Guest bedrooms are available to book at our Bournemouth sites, for use by visiting family and friends etc, at a daily charge.

We are responsible for all external and communal area decorations and repairs.

Animals are sometimes permitted, subject to our prior written consent.

## **What about staff?**

We have a housing team who offer tenancy related services for all our 60+ properties, but we expect people to be independent and make their own arrangements for domestic and personal care/support services, as necessary.

Existing tenants have a call system providing emergency contact cover to the flats on all sites, and one of our bungalows, 24 hours a day, 7 days a week, 365 days a year. However, new tenants can now organise this with a service provider of their choice.

## **So, what do I do if I'm interested in applying?**

Contact our registered office by phone, email or in writing (details on back page) and we'll send you an application pack. Alternatively, you can download the information and an application form from our website: [www.sandbournehousingassociation.org.uk](http://www.sandbournehousingassociation.org.uk).

Fill out the form and sent it back to us. We will then write and tell you if we are able to accept you onto our waiting list, normally within 10 working days.

If and when a suitable vacancy arises, you will be contacted by one of our housing team who will make an appointment for you to view a vacant property.

We are sorry but it is not possible to view properties before applying.

## Need more information?

You can:

Write to us at our registered office:

Beech House, 28-30 Wimborne Road, Poole, BH15 2BU

Email us on: [info@sandbourne.org.uk](mailto:info@sandbourne.org.uk)

Telephone us on: 01202 671222

Visit our website:

[www.sandbournehousingassociation.org.uk](http://www.sandbournehousingassociation.org.uk)

Please note that telephone calls to the registered office number above may be recorded for information and training purposes.

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