

29 January 2021



To: All Residents at Bournemouth  
and Ringwood 60+ sites

Dear Resident

## **Staying Safe**

We hope you are well and doing everything that you can to remain so, however we would remind you of the following:

### **1. Wearing face masks in all communal areas**

The wearing of face masks in the communal areas of residential blocks of flats is now highly advisable. With the infection rate remaining as high as it is in our area, we are writing to ask for your help by doing so whenever you leave or enter your home and are in a hallway or other internal communal area that your neighbours may also use. Please note that, even if you have already been vaccinated, you may still be able to contract the virus and spread it to others, so you should continue to wear a mask to protect yourself and other people in your block.

We know that many people have adopted this practice already which is helpful and we thank them for that. As well as adding the message to our TV screens you may have seen that notices to this effect have been provided in the communal areas to ensure that visitors are also aware of the importance of wearing a mask whenever they enter the building.

It is accepted that some people may be exempt from wearing a face mask, under the current government guidelines, on valid health grounds. However, the more people who wear a mask the less likely the infection is to spread, the quicker the infection rate will fall and the sooner we can all return to a more normal way of living.

### **2. Mixing outside of your bubble and social distancing**

We would also remind you about the importance of not mixing outside any support bubble that you have formed and the need for everyone to respect the social distancing guidelines at all times. Failing to do so only increases the potential spread of the infection, the danger to you and others and how long we all have to live with the current restrictions.

### 3. Testing positive for Covid and self-isolating

Please remember, as we have said before, it is really important that if you are unfortunate enough to test positive for Covid-19, you let Sandbourne know so that we have a record of this and are able to protect our staff and contractors accordingly.

In the same way if you are choosing to self-isolate or shield at the moment that is also helpful for us to know, so that we do not contact you unnecessarily.

We can assure you that this information will remain confidential and we will not share it with your neighbours or anyone else.

### 4. Scams re vaccinations

Please also be aware that there are a lot of scams at the moment concerning vaccinations. The NHS advice is that you **don't** have to apply for the Covid-19 vaccination; you **don't** have to pay to receive it; and you **don't** need to share bank details to confirm your identity. The last point is very important, please remember that you should not give out your bank details.

Your help and co-operation with all the safety advice in this letter will be much appreciated by all concerned.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to read 'David Hall', with a horizontal line underneath.

David Hall  
Head of Housing