To: All Sandbourne tenants, leaseholders and shared owners



Coronavirus/COVID 19 – Update (13)

When we wrote to you in June we explained that the government's decision to delay implementing the fourth and final stage of their 'Road Map to Recovery' until 19 July meant that there would be a similar delay in us moving to last stage of the 'Sandbourne Road Map'. This was when we hoped to be able to restore all our remaining services to the way that they were before the pandemic began.

Earlier this week the government confirmed that the final stage of their 'Road Map to Recovery' would go ahead on 19 July and we are pleased to say that we will be implementing Stage 4 of the 'Sandbourne Road Map' to coincide with this.

Stage 4 – 19 July	
Government Road Map	Sandbourne Response
All legal limits on social contact will be removed. No legal limits on the number of people who can attend weddings, funerals and other life events. From April, the government will run pilots for events such as large weddings, festivals and work conferences. This will help to determine how measures such as enhanced testing might allow large groups to attend without social distancing. Nightclubs will be allowed to re-open.	 Re-instatement of communal lounge bookings for residents' clubs and events, which may include attendance by outside organisations/people. Limitations on numbers of people using the communal lounge and the intervals between guest room bookings removed. Remove social distancing signage from common areas and laundries. Delete all self-isolation registers and records of self—isolation/shielding/ infection from IT records in line with good practice in data protection. Review if a negative COVID test is still needed for new residents at Craigleith in Bournemouth. Office fully re-open (9am to 4pm Monday to Friday) with unrestricted access, subject to social distancing guidelines being followed. Archive link to Coronavirus page on website.

As a reminder the main elements of these Maps are:

The most significant practical implications of that decision for our 60+ residents are that:

- The previous restrictions on use of the communal lounges will be removed and events or activities involving people from outside the development can be arranged subject to the lounges being booked in advance via the office.
- Guest room bookings can be made at any time, subject to rooms being cleaned between bookings and availability.
- All information relating to Covid-19 will be removed from the TV screens.

Whilst it is positive that the last of the legal restrictions that have impacted on all of us for so long are finally being removed, the increasing rates of infection across the country remain a concern and a cautious approach is recommended to limit the potential impact of this.

For example, it is recommended that groups of people should meet outdoors whenever possible and continue to wear face coverings in crowded indoor settings. If we are visiting you for any reason, just let us know if you would prefer to either meet outdoors or like us to wear a mask. Equally, if we feel that there is an elevated risk in a particular situation we may choose to take the same precaution,

We have resumed regular site visits in the last few weeks, so you can expect to see rather more of us than has been possible for some time. Please remember that if you would like to see one of us in person for a particular reason please contact us in the usual way.

Also, please remember that if you do test positive, it is really important for your family, friends and neighbours that you continue to isolate yourself for the recommended period of time.

Finally, we would thank you once again for your patience and understanding over the course of the last 18 months. We hope that, finally, life is returning to something more recognisable as normal and that from 19 July the service that you receive from Sandbourne will be as close as possible to the way that it was before the start of the pandemic.

Unless anything significantly changes, for example new restrictions or lockdowns are imposed by the government, this will be our last Covid-19 update to tenants, leaseholders and shared owners.

David Hall Head of Housing