

1 April 2021



To: All Sandbourne tenants, leaseholders  
and shared owners

## **Coronavirus/COVID 19 – Update (11)**

We understand that the last year has been difficult for everyone, but are hoping that finally there is light at the end of the tunnel. You will know that in February the government published their 'Road Map out of Lockdown', which all being well will see all the current restrictions lifted and a return to normal by the end of June.

This has given us the opportunity to plan how, over the course of the next few weeks, we can safely reinstate all our services to you. Attached for your information is Sandbourne's own Road Map, approved by our Board on 31 March, setting out how we are planning to make these changes at each of the four key stages that the government has set out. Our hope is to be able to have almost everything working as it did before the pandemic by the end of June.

These will be important steps, but one of the lessons that we have learned over the course of the last year is that situations can change very quickly. Should infection rates increase again or the government alters their Road Map, then we may need to make our own changes to reflect this.

There have also been suggestions that some aspects of the restrictions, such as social distancing, may remain with us all even after the end of June but we hope that these will not limit our ability to provide our services to you in the future.

Finally, we would thank you once again for your patience and understanding over the course of a year that has been like no other. Hopefully this time we really have 'turned the corner' and we can all return to living normally over the course of the next few weeks.

A handwritten signature in blue ink, which appears to read "David Hall", is positioned above a horizontal line that serves as a signature separator.

David Hall  
Head of Housing